



March 13, 2020

Re: Coronavirus Response

Dear Clients and Families,

We hope that this letter finds you well. In light of the recent developments with the Coronavirus, we felt it is necessary to communicate the policies we will be following for the foreseeable future.

We plan to continue providing speech-language therapy services while following common sense precautions, including:

1. Please cancel your appointment if anyone in your family has a temperature of 100.3 or greater, has upper respiratory symptoms consistent with Coronavirus presentation (coughing, shortness of breath), or has been exposed to someone with confirmed or suspected case of coronavirus. ***It is imperative that we will have the most recent contact information for you; please verify this with your therapist.***

2. Office setting:

We want to limit the number of people going in and out of the office to minimize risks of exposure. If at all possible:

- Adults/older children who are clients should come into the office unaccompanied. Children who must be accompanied should have one adult with them.
 - If it is necessary to bring siblings, please bring your own books/toys; we will not be leaving out a toy to share in the waiting area.
 - No food or drink will be allowed in the waiting area.
3. Though challenging, we will limit physical contact (handshakes, hugs, high fives, or fist bumps) as much as possible. If possible, we will position our chairs at a greater distance.



Speak To Me, Inc.

4. Office/Home Setting:

Upon entering the office or a house, we will ask everyone to wash their hands in the bathroom with soap and warm water for 20 seconds. Washing hands again prior to leaving will help with the spread of the virus.

5. Between client appointments, we will wipe down with disinfectant the hard surfaces in the therapy room, as well as any toys that will be used during a session. We will wipe down surfaces in the waiting area. Please be patient if we are running late due to our new precautionary measures.

6. Some payors may allow for telepractice (NC Medicaid does not). If you are interested in pursuing this option, we will be happy to discuss the appropriateness for each individual client and help you research what types of service provision your plan covers.

We will gladly address any questions/concerns you have; please feel free to speak with us.
We wish you and your families good health!

Thank you, *Leslie Giambrone, MEd CCC/SLP*
Leslie Giambrone, M.Ed. CCC/SLP